

October 31st, 2023

# SUSTAINABILITY POLICY

At Fairmont Heritage Place Mayakoba, we are deeply committed to sustainability, recognizing the vital role we play in preserving our environment, supporting our communities, and creating memorable experiences for our guests and owners. Our Corporate Sustainability Strategy guides our actions, built around three operational pillars with commitments that address every aspect of the hotel journey, from conception and design to daily operations and the experiences of our owners and guests.

**Stay: Strengthen sustainable hotel operations**

**Dine: Embrace a sustainable food chain**

**Explore: Support the local ecosystem and new ways of traveling**

We are committed to the following:

1. Preserve natural and cultural heritage.
2. Optimize the use of natural resources, including water, energy, and supplies.
3. Minimize waste, with a particular focus on reducing food waste by 60% by 2030.
4. Work toward achieving net-zero emissions by 2050.
5. Prioritize employee well-being and professional development.
6. Promote environmental and social awareness among colleagues, clients, and partners.
7. Support human rights, diversity, and inclusion, ensuring equal opportunities.
8. Foster the well-being and development of local communities.
9. Operate with transparency and uphold ethical practices.
10. Continuously improve sustainability through ongoing evaluation and adaptation.
11. Comply with legal requirements and other applicable obligations, including third-party certification.

All colleagues, valued guests, suppliers, and stakeholders join in our commitment to this inspiring sustainability policy.

ERICK VIERA  
RESIDENCE DIRECTOR

*Fairmont*  
HERITAGE PLACE  
MAYAKOBA